

Data about the operator

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Ust-ID: ATU 78495308

Our terms and conditions correspond to the general hotel conditions in Austria:

<https://www.wko.at>

Data protection

The responsible authority within the meaning of data protection laws, in particular the EU General Data Protection Regulation (GDPR), is:

Vojtěch Janko
Flattnitz 228
9346 Glödnitz
Mobile (CZ): +420/ 608 321 395
Mobile (AT): +420/ 608 321 395
E-mail: apartmentflattnitz@gmail.com

Your rights as a data subject

You can exercise the following rights at any time using the contact details provided:

- Information about the data we store about you and the processing of your data,
- rectification of inaccurate personal data,
- deletion of your data stored with us,
- restriction of data processing if we are not yet allowed to delete your data due to legal obligations,
- Objection to the processing of your data by us; and
- Data portability if you have consented to the processing of your data or have entered into a contract with us.

If you have given your consent to us, you can withdraw it at any time with effect for the future.

You can contact the supervisory authority responsible for you at any time with a complaint. Your relevant supervisory authority depends on your place of residence, your work or the alleged breach. For a list of supervisory authorities (for non-public areas) with their addresses, see:
www.dsb.gv.at

Purposes of data processing by the responsible authority and third parties

We only process your personal data for the purposes set out in this data protection statement. Your personal data will not be passed on to third parties for purposes other than those stated. We only pass on your personal data to third parties if:

- you have given your explicit consent,
- the processing is necessary for the performance of a contract with you,
- the processing is necessary for compliance with a legal obligation,

the processing is necessary for the protection of legitimate interests and there is no reason to believe that you have an overriding legitimate interest in not disclosing your data.

Erasure or blocking of data

We adhere to the principles of data avoidance and data economics. We therefore only retain your personal data for as long as is necessary to achieve the purposes set out here or as set out in the various retention periods set out by law. Once the relevant purpose has ceased or these periods have expired, the relevant data will be routinely blocked or deleted in accordance with the legal provisions.

Collection of general information when visiting our website

When you access our website, information of a general nature is automatically collected by means of a cookie. This information (server log files) includes the type of web browser, the operating system used, the domain name of your internet service provider and so on. This is solely information that does not allow any conclusions to be drawn about your person.

This information is technically necessary for the correct delivery of the content you have requested from the website and is mandatory when using the Internet. In particular, it is processed for the following purposes:

- Ensuring a smooth connection to the website,
- ensuring the smooth use of our website,
- evaluating system security and stability
- for other administrative purposes.

The processing of your personal data is based on our legitimate interest for the aforementioned data collection purposes. We do not use your data to draw conclusions about you. The recipients of the data are only the responsible authority and, if necessary, the processor.

We may statistically evaluate anonymous information of this type in order to optimize our website and the technology behind it.

Cookies

We use cookies on our website. These are small files that are automatically created by your browser and that are stored on your terminal device (laptop, tablet, smartphone, etc.) when you visit our site. Cookies do not harm your end device and do not contain viruses, trojans or other malware.

The cookie stores information relating to the specific endpoint device used. However, this does not mean that we will directly know your identity.

The use of cookies, on the other hand, serves to make it more convenient for you to use our offer. We use so-called session cookies to recognize that you have already visited individual pages of our website. They are automatically deleted when you leave our website.

In addition, we also use temporary cookies to optimize user-friendliness, which are stored on your end device for a certain period of time. If you visit our site again to use our services, it will automatically recognize that you have already been to our site and what inputs and settings you have made so that you do not have to enter them again.

The data processed by cookies, is required for the above purposes to protect our legitimate interests and the legitimate interests of third parties in accordance with Article 6(1)(1)(f) of the EU GDPR.

Most browsers accept cookies automatically. However, you can configure your browser so that no cookies are stored on your computer or so that a message is always displayed before a new cookie is created. However, deactivating cookies completely may mean that you will not be able to use all the features of our website.

Apartment reservation and request - Bookolo Booking Engine

We use the bookolo booking system. The system is operated by Bookolo system s.r.o., U Nikolajky 833/5, 150 00, Prague, Czech Republic.

Bookolo system s.r.o. collects, processes and uses personal data only to the extent that is expressly permitted under the relevant data protection regulations or to which the person concerned has given effective consent. Personal data is only collected, processed and used by Bookolo system s.r.o. if you have provided it to Bookolo system s.r.o. voluntarily, e.g. in the context of registration, a survey or for the performance of a contract, with your explicit consent. After the respective contractual relationship has ended, your personal data will be deleted. This does not apply to personal data for which statutory retention periods must be observed. This personal data will be blocked by Bookolo system s.r.o. A privacy notice is also made directly in the booking section! Further information about the privacy policy of Bookolo system s.r.o. can be found at <https://www.bookolosystem.com/>.

Provision of paid services

In order to provide services that are chargeable, we will ask you for additional information, such as payment details, so that we can process your order. We retain this data on our systems until the legal retention periods have expired.

SSL encryption

To protect the security of your data during transmission, we use state-of-the-art encryption methods (e.g. SSL) via HTTPS.

Contact form

If you contact us via email or contact form with questions of any kind, you give us your voluntary consent for the purpose of making contact. This requires you to enter your name and a valid email address. This is used to assign the request and then respond. Providing other information is voluntary. The data you provide will be stored for the purpose of processing the request and for any subsequent enquiries. After your request has been processed, the personal data will be automatically deleted.

Use of script libraries (Google Webfonts)

In order to display our content correctly and in a graphically appealing way across browsers, we use script libraries and font libraries such as B. Google Webfonts (<https://www.google.com/webfonts/>). Google Webfonts are transferred to your browser's cache to prevent multiple loads. If your browser does not support Google Webfonts or prevents access, the content will be displayed in a standard font.

Invoking script libraries or font libraries will automatically trigger a connection to the library operator. It is theoretically possible - although it is currently unclear whether and, if so, for what purposes - that the operators of such libraries collect data.

Google's library operator privacy policy can be found here:

<https://www.google.com/policies/privacy/>

Use of Google Maps

This website uses the Google Maps API to visually display geographic information. When using Google Maps, Google also collects, processes and uses data about visitors' use of map features. For more information about Google's data processing, please refer to [Google's data](#) protection information. You can also change your privacy settings in the Data Protection Center here.

Detailed instructions on how to manage your own data in connection with Google products can be [found here](#) .

Changes to our privacy policy

We reserve the right to modify this privacy statement to always comply with current legal requirements, or to make changes to our services in the privacy statement, for example when we introduce new services. The new data protection declaration will then apply to your next visit.